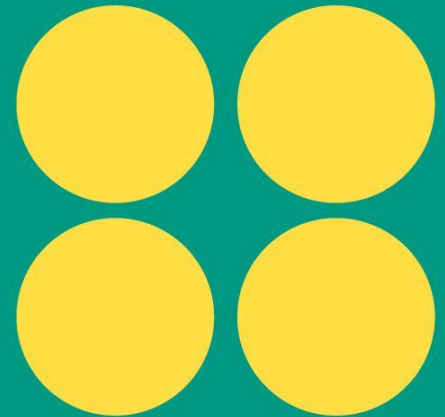
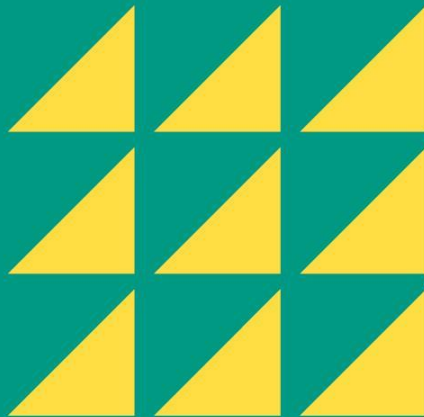


LUU Help & Support

Tailored support including, housing, academic, financial, personal and (including domestic violence, sexual assault and hate crime), mental health and some consumer issues



Supporting Positive Mental Wellbeing

- **Whole LUU Approach to a wider Health and Wellbeing agenda which Help and Support is a part of the jigsaw**
 - <https://www.luu.org.uk/clubs-and-societies/>
 - https://www.luu.org.uk/union-events/?event_category=&event_month=
 - <https://www.luu.org.uk/help-support/about-luu-advice/>
 - Weekly Health and Wellbeing newsletter
- **Proactive & Constructive discussions and feedback to the University/landlords**
 - Weekly trends email
 - Weekly meetings with Academic, Accommodation and Head of Student Support
 - LUU Sabbatical Officers involved in key discussions and relating student experience
- **Ensuring procedures can be student facing wherever possible to make information and processes easier to access**
 - Range of online access to service including Univ hearings, video links, special circumstances adjustments. remembering to be Student focused.
 - Emergency Hardship Fund
 - Weekly updated FAQ's with direct links
 - Food parcels
 - Hybrid approach with online and in person support (when allowed)
 - Amending criteria to react to lockdown impacts

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