LUU Help & Support
Tailored support including, housing, academic, financial, personal and (including domestic violence, sexual assault and hate crime), mental health and some consumer issues
Supporting Positive Mental Wellbeing

• Whole LUU Approach to a wider Health and Wellbeing agenda which Help and Support is a part of the jigsaw
  
  https://www.luu.org.uk/clubs-and-societies/
  https://www.luu.org.uk/union-events/?event_category=&event_month=
  https://www.luu.org.uk/help-support/about-luu-advice/

  Weekly Health and Wellbeing newsletter

• Proactive & Constructive discussions and feedback to the University/landlords
  
  Weekly trends email
  Weekly meetings with Academic, Accommodation and Head of Student Support
  LUU Sabbatical Officers involved in key discussions and relating student experience

• Ensuring procedures can be student facing wherever possible to make information and processes easier to access
  
  Range of online access to service including Univ hearings, video links, special circumstances adjustments. remembering to be Student focused.
  Emergency Hardship Fund
  Weekly updated FAQ’s with direct links
  Food parcels
  Hybrid approach with online and in person support (when allowed)
  Amending criteria to react to lockdown impacts
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